

# Stochastic Models for Bike Sharing Systems

Nicolas Gast

Inria, Grenoble, France

Journée Thématique: systèmes de véhicules en libre-service, 2019,  
Nanterre, France

# Outline

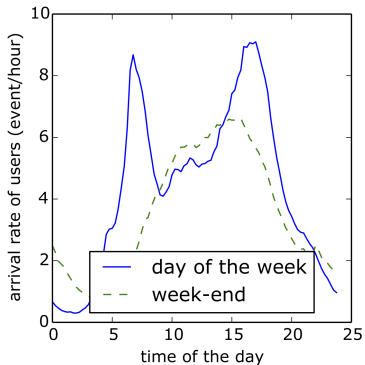
- 1 The Need for Stochastic Model
- 2 System Design: Dimensioning and Design of Incentives
- 3 System Operation: Forecasts and Redistribution
- 4 Conclusion

# Outline

- 1 The Need for Stochastic Model
- 2 System Design: Dimensioning and Design of Incentives
- 3 System Operation: Forecasts and Redistribution
- 4 Conclusion

## (From far away), the System Looks Predictable

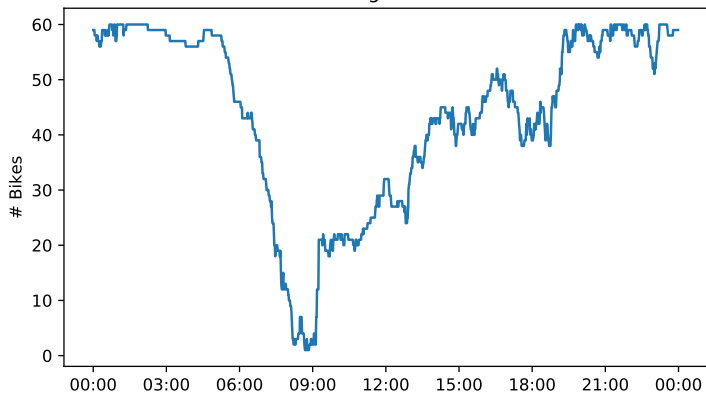
**Vélib' Data** (Paris) : availability at stations + trips info from September 2013 to December 2014



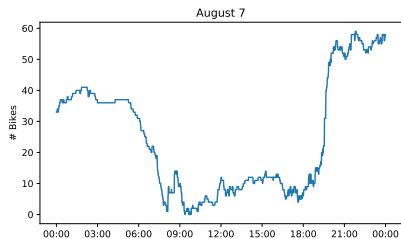
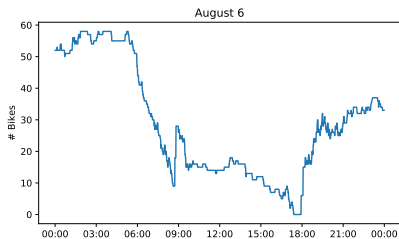
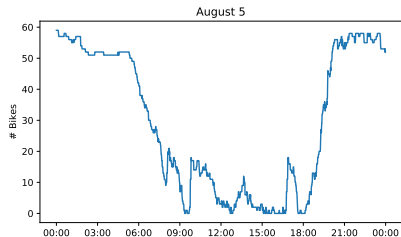
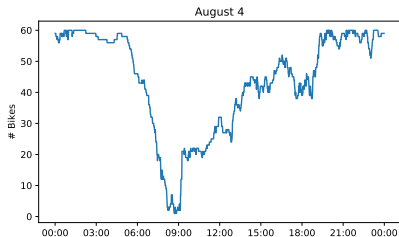
**Figure:** Evolution of the average departure rate from *Vélib'* stations during the day

# Zoom on one station (Gare de Lyon), August 2014

August 4

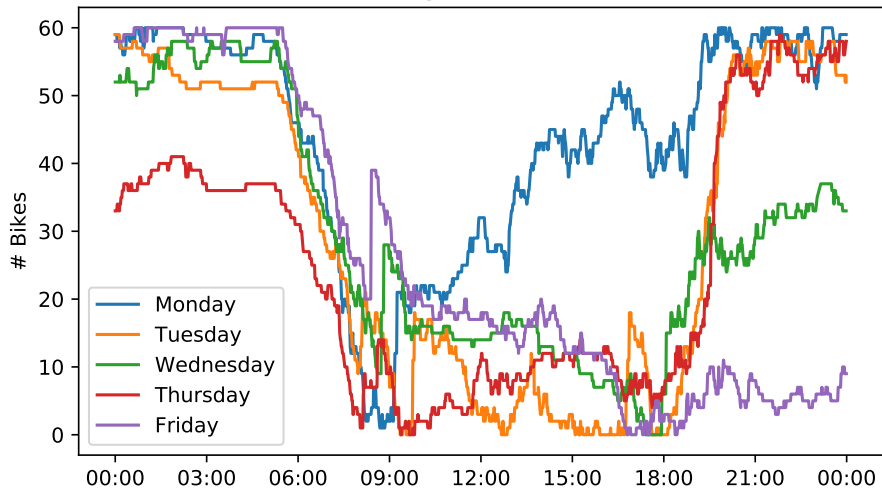


# Zoom on one station (Gare de Lyon), August 2014

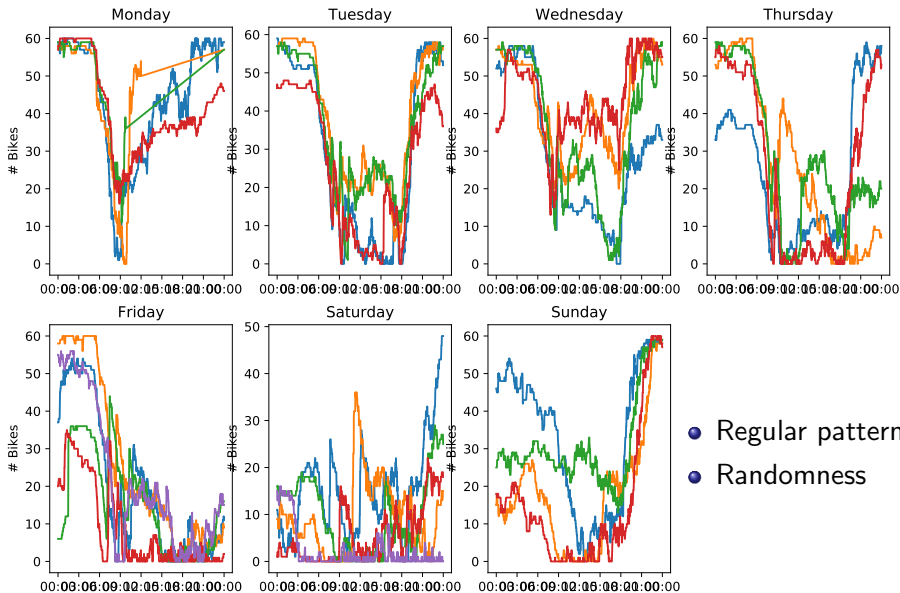


# Zoom on one station (Gare de Lyon), August 2014

August week 1



# Zoom on one station (Gare de Lyon), August 2014





These systems can be viewed as closed queuing-networks

**Our model:** Demand from station  $i$  to station  $j$ : Poisson process of intensity  $\lambda_{ij}(t) = \lambda_i(t)p_j(t)$ .

# These systems can be viewed as closed queuing-networks

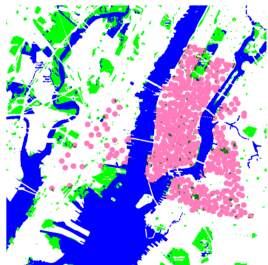
**Our model:** Demand from station  $i$  to station  $j$ : Poisson process of intensity  $\lambda_{ij}(t) = \lambda_i(t)p_j(t)$ .

As an **approximation** (valid when many stations), you can zoom on one station:



# How to Build Such a Model? (stations and $\lambda_{ij}(t)$ )

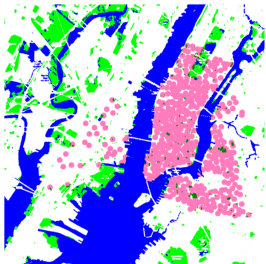
Existing BSS (e.g., NY)



- Record traces
- **“Infer”** demand

# How to Build Such a Model? (stations and $\lambda_{ij}(t)$ )

## Existing BSS (e.g., NY)



- Record traces
- **"Infer"** demand

## No Existing BSS

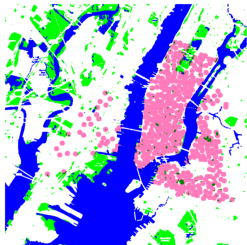


- Where will station will be?
- Which traffic flow?

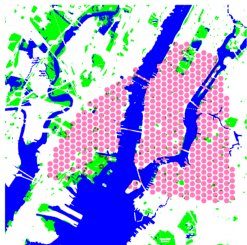
# From Spatial Data to Spatial Models

Example of New-York's BSS

Real system



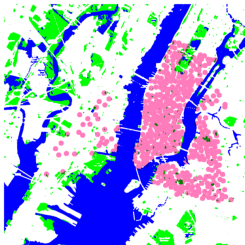
Regular



# From Spatial Data to Spatial Models

Example of New-York's BSS

Real system



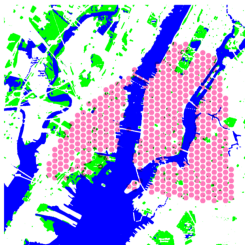
Regular (Noisy)



Poisson



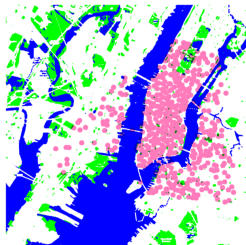
Regular



Ginibre



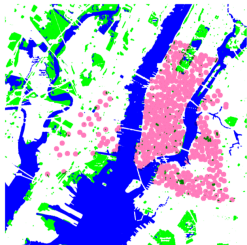
Rating-Weighted



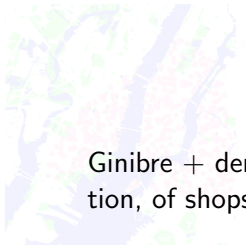
# From Spatial Data to Spatial Models

Example of New-York's BSS

Real system



Regular (Noisy)

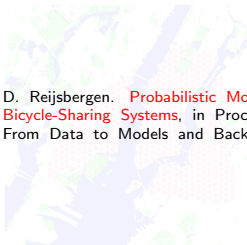


Poisson

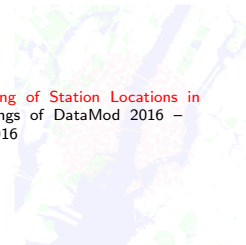


Ginibre + densities of population, of shops, ...

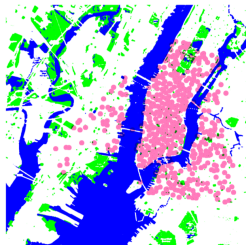
Regular



Ginibre



Rating-Weighted



D. Reijsbergen. Probabilistic Modelling of Station Locations in Bicycle-Sharing Systems, in Proceedings of DataMod 2016 – From Data to Models and Back, 2016

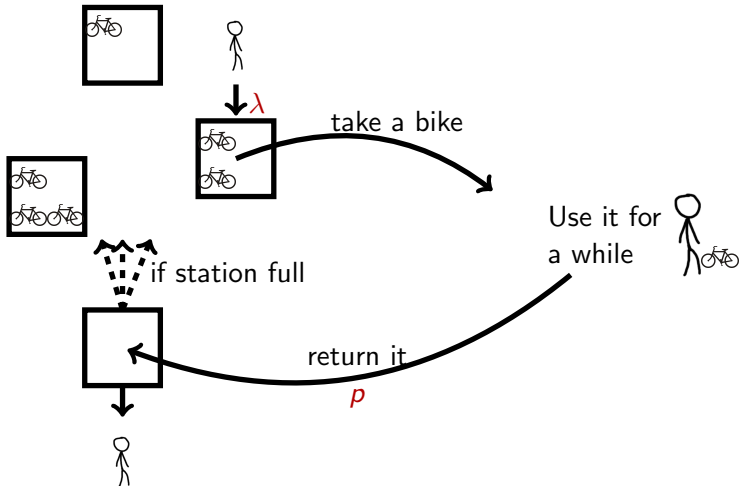
# Outline

- 1 The Need for Stochastic Model
- 2 System Design: Dimensioning and Design of Incentives
- 3 System Operation: Forecasts and Redistribution
- 4 Conclusion



# Idealized Scenario: The Homogeneous Model: $\lambda_{ij}(t) = \lambda$ .

[Fricker-Gast 14]



# Distribution of $x_i$ , the fraction of station with $i$ bikes

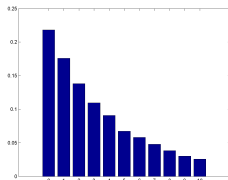
## Theorem

There exists  $\rho$ , such that *in steady state*, as  $N$  goes to infinity:

$$x_i \propto \rho^i.$$

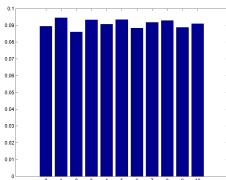
$\rho \leq 1$  iff  $s \leq \frac{C}{2} + \frac{\lambda}{\mu}$  where  $s$  be the average number of bikes per stations.

$$s < \frac{C}{2} + \frac{\lambda}{\mu}$$



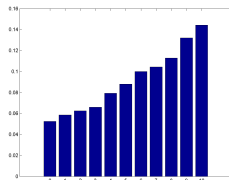
$$\rho < 1$$

$$s = \frac{C}{2} + \frac{\lambda}{\mu}$$



$$\rho = 1$$

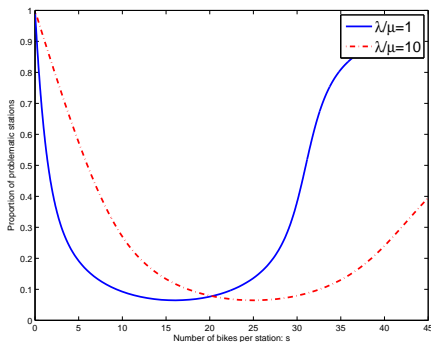
$$s > \frac{C}{2} + \frac{\lambda}{\mu}$$



$$\rho < 1$$

## Consequences: optimal performance for $s \approx C/2$

$y$ -axis: Prop. of problematic stations.  $x$ -axis: number of bikes/station  $s$ .

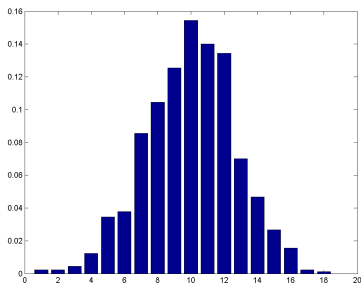


Fraction of **problematic stations** (=empty+full) minimal for  $s = \lambda/\mu + C/2$

- Prop. of problematic stations is at least  $2/(C+1)$  (6.5% for  $C=30$ )

# With a small help from users, everything can be better

Each users returns her bike to most empty of two neighboring stations.



## Occupancy of stations

x-axis = occupation of station.

y-axis: proportion of stations.

Recall: with no incentives, the distribution would be uniform.

Empirically:

- In a 2D grid, the proportion of problematic stations is about  $2^{-C/2}$ . (recall: without the help of users:  $2/(C+1)$ ).

# Incentives in Practice: Example of Bike Angels

<https://www.citibikenyc.com/bikeangels/rewards> [Chung et al. 18]

**1 point:** Start at neutral station, bike to 1-point Drop Off



**0 points:** Trips with Drop Off points at trip start will not earn points



**2 points:** Start at 2-point Pick Up station, bike to neutral station



**0 points:** Trips with Pick Up points at trip end will not earn points



**3 points:** Start at 2-point Pick Up station, bike to 1-point Drop Off station

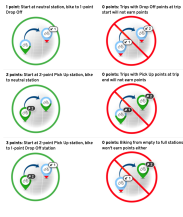


**0 points:** Biking from empty to full stations won't earn points either



# Incentives in Practice: Example of Bike Angels

<https://www.citibikenyc.com/bikeangels/rewards> [Chung et al. 18]



<p><b>10 points</b></p> <p>One 24-hour day pass for one (extremely lucky) friend</p>	<p><b>20-80 points</b></p> <p>Free 1-week membership extensions for every 20 pts</p>	<p><b>80+ points</b></p> <p>Cold hard gift cards delivered right to your email</p>	
<p><b>250 points</b></p> <p>Engraved pin</p>	<p><b>500 points</b></p> <p>White Citi Bike key</p>	<p><b>1,500 points</b></p> <p>Endurance pack</p>	<p><b>2,500 points</b></p> <p>Steel Angel key</p>



## Monthly Leaderboard

Each month, the highest-earning Angels earn a gift card bonus for helping the highest number of Citi Bike riders. Scores reset at the start of each month, and there's no limit to how many points can be earned.

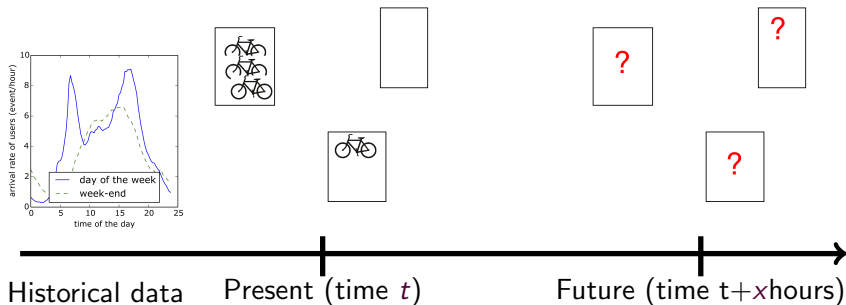
1st place wins \$100, 2nd place wins \$75, 3rd place wins \$50, 4th and 5th place win \$25.

RANK	ANGEL	POINTS
1	JS610	935
2	SR013	685
3	JG855	234
4	LY382	219
5	RP544	191

# Outline

- 1 The Need for Stochastic Model
- 2 System Design: Dimensioning and Design of Incentives
- 3 System Operation: Forecasts and Redistribution**
- 4 Conclusion

# Forecasting : what and why?



Why forecasting :

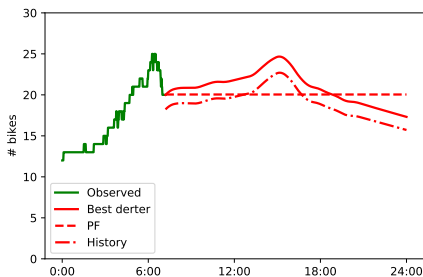
- Operator perspective (rebalancing)
- User perspective (will I find a bike?)



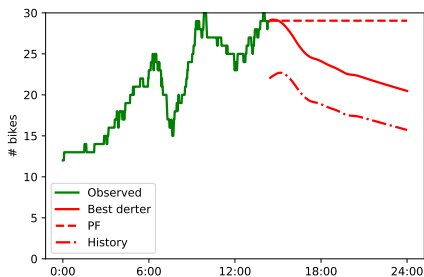
# The Traditional approach is to use **deterministic** forecasts

## Examples

- **Last-Value (LVP)** : availability at  $t + h$  is equal to availability at  $t$ .
- **Historical (HP)** : average availability at this hour (based on historical observations).
- Machine learning tools (ARIMA, Bayesian network,...)



Forecast issued at 7am



Forecast issued at 3pm

# Our Model shows that Forecasting Cannot be Good

Quality of forecast = **RMSE**

$$\sqrt{\mathbb{E} \left[ \|X_t(t+h) - \hat{X}(t+h)\|^2 \right]}$$

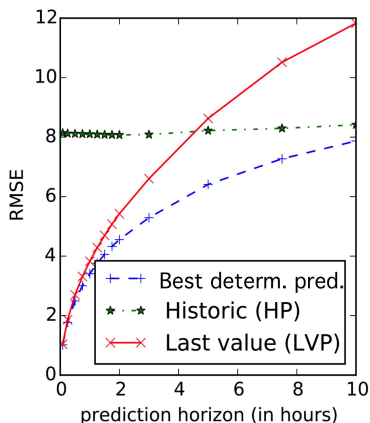


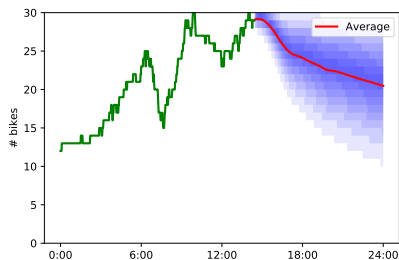
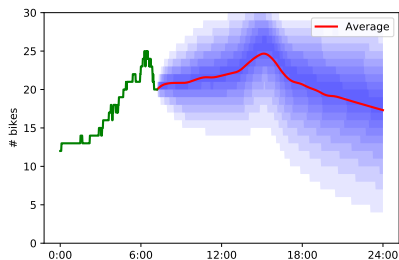
Figure: Comparison of the RMSEs for different predictors.

## Lower bounds on error

- 3 bikes for  $h = 30$  min
- 5 bikes for  $h = 2$ h.

# We can go beyond deterministic forecast

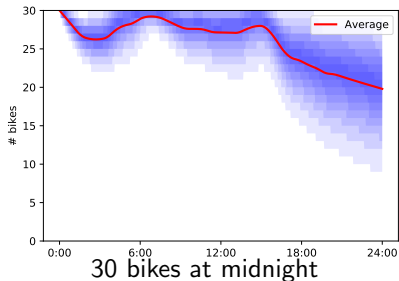
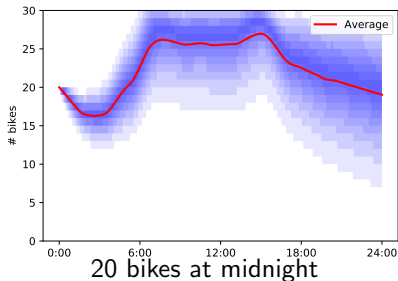
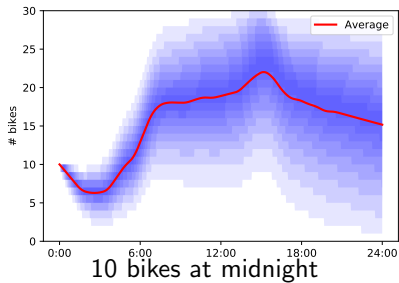
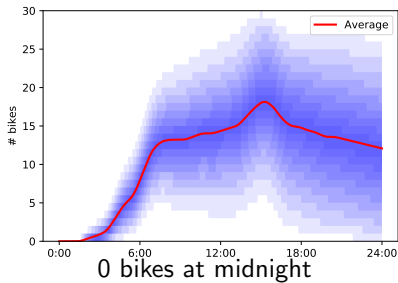
By using our queuing model:



- Use in practice: “what is the probability that I will find a bike?”
- Quality can be evaluated by **scoring rules**

# These forecasts can also be use for static redistribution

[Raviv et al 12]



# Outline

- 1 The Need for Stochastic Model
- 2 System Design: Dimensioning and Design of Incentives
- 3 System Operation: Forecasts and Redistribution
- 4 Conclusion**

# Recap

- Bike sharing systems are **probabilistic**.
- We can **build** simple stochastic models.

Applications:

- **Understand and design**
  - ▶ Without regulation or incentive, performance is poor.
  - ▶ System or fleet dimensioning
- System **management**
  - ▶ Forecasting
  - ▶ Repositioning

# Some References

<http://mescal.imag.fr/membres/nicolas.gast>

`nicolas.gast@inria.fr`

- Reijsbergen 16     *Probabilistic Modeling of Station Locations in Bicycle-Sharing Systems*, D. Reijsbergen, DataMod 2016
- Fricker-Gast 14     *Incentives and redistribution in homogeneous bike-sharing systems with stations of finite capacity.*, C. Fricker and N. Gast. , EJTL, 2014.
- Chung et al 18     *Bike Angels: An Analysis of Citi Bike's Incentive Program*, H. Chung, D. Freund and D. Shmoys, COMPASS'18
- G. et al 15     *Probabilistic forecasts of bike-sharing systems for journey planning*, N. Gast, G. Massonnet, D. Reijsbergen, and M. Tribastone, CIKM 2015
- Raviv et al 14     *Static repositioning in a bike-sharing system: models and solution approaches*, T. Raviv, M. Tzur, I. Forma, EJTL 2014